

2019

COUNTER-TRAFFICKING DIRECTORY



International Organization for Migration (IOM)

The UN Migration Agency

WHAT IS INCLUDED IN THE COUNTER-TRAFFICKING DIRECTORY ?

This directory gathers key facts and figures about human trafficking in different countries, which you can check upon arrival in a country. It also contains useful contacts to refer the victim or potential victim you might identify according to his/her profile: s/he can be in need of immediate protection, need further counselling, wish to stay in the country of destination, or ask to return back to his/her home country. According to the option s/he chooses, s/he might be entitled to different assistance schemes.

WHO SHOULD USE THE COUNTER-TRAFFICKING DIRECTORY ?

This tool has been designed to help frontline practitioners (i.e. border police, embassies and consulates staff, airlines staff, social workers, etc.) in referring victims and potential victims of trafficking, and can be provided as a handy tool after they have been trained on how to identify a victim of trafficking.

HOW TO USE THE COUNTER-TRAFFICKING DIRECTORY ?

The factsheets have been classified by continent. Each factsheet is one-page sized in order to provide selected information. You should contact national stakeholders in charge of counter-trafficking if you need more specific/updated information. You can click on the country you want to learn about on the "index" page to access the country's page directly.

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* - United Nations Security Council Resolution 1244(1999).

AFRICA

Algeria

MAIN TRENDS AND FIGURES



- 33 victims officially identified in 2017
- 22 alleged traffickers investigated and prosecuted
- Transit and destination country for many Sub-Saharan migrants
- Main types of exploitation: forced labour, sexual exploitation

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Inter-ministerial anti-trafficking committee (since 2016)
Government's national anti-trafficking action plan (since 2015)
- Assistance on a case to case basis is provided by local civil society organizations (e.g. Caritas Alger and Caritas Oran)
- IOM Algiers also provide assistance to potential VoTs in the context of AVRR programs



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Algiers :

Email : iomalgiers@iom.int

Phone : +213 (0) 661 46 46 22



NATIONAL EMERGENCY HOTLINE

Not available

Benin

MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified : 131 potentials victims identified in 2015
- Main types of exploitation : sexual exploitation and domestic servitude
- Source country for : Kuwait, Dubaï, Nigeria, Gabon, Equatorial Guinea
- Destination country for : Filipino, Moroccan and Togolese



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Benin :

Address : Lot 1 Patte d'Oie
(enceinte CNR)

Phone : +229 6602 1443

Email : nafagnon@iom.int



**NATIONAL EMERGENCY
HOTLINE** Not available

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- UNICEF

Address : Avenue CENSAD - Face à Bénin Marina Hotel
Phone : 21.30.02.66/21.30.09.42
01 B.P. 2289 Recette Principale Cotonou
Email : cotonou@unicef.org

- Terre des Hommes :

Care and protection activities for children
Phone : +229 21 30 72 92

- Esam : protection and children reintegration

Phone : +229 95 01 01 95 / 21 30 52 37

Email : info@esamsolidarity.org

- Office Central de Protection des Mineurs et de la Répression de la Traite des Etres Humains

Burkina Faso

MAIN TRENDS AND FIGURES



- ◉ The government reported identifying 1,740 trafficking victims in 2017. IOM Burkina Faso identified and assisted 13 victims (among which 9 children) in 2018
- ◉ Main types of exploitation: sexual exploitation and forced labour
- ◉ Main countries of origin: Nigeria, Togo, Côte d'Ivoire, Guinea



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Burkina Faso :

Claire LAROCHE – Protection Officer

Email : claroche@iom.int

Sandrine NEGALO – Protection Assistant

Email : snegalo@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided by IOM, with referral to specialized centers in the capital. Assistance includes: shelter, psychosocial and medical assistance, legal counselling, food, Non Food Items, AVRR
- ◉ Civil Society Organizations – Keeogo, Alerte Migration, OCADES, Association des Femmes Juristes du Burkina Faso, Croix Rouge
- ◉ Existence of Specialized services and centers for women and children such as: Center for Victims of gender-based violence (female) and Special Police Brigade for the Protection of Children



NATIONAL EMERGENCY HOTLINE

Child Protection Hotline :

116

Central African Republic

MAIN TRENDS AND FIGURES



- 325 victims of trafficking identified and assisted by IOM in 2017
- Main types of exploitation: forced labour sexual exploitation, forced prostitution, forced marriage, domestic servitude
- Most victims are Central African Republic citizens exploited within the country



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Central African Republic
Mr. Martial OPANZOYEN
Email : mopanzoyen@iom.int
Phone : +23672627146

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- IOM, in close cooperation with Government through the unit « Unité Mixte d'Intervention Rapide de Répression des violences faites aux femmes et aux enfants (UMIRR) », provides victims with assistance (notably, psychosocial and medical assistance, specialized accommodation for children, facilitation of family reunification of children with their parents).



NATIONAL EMERGENCY HOTLINE

4040

(24h/24h – free of charge)

Côte d'Ivoire



MAIN TRENDS AND FIGURES

- ◉ The government identified 57 trafficking victims and 167 victims of child labor or child trafficking in 2017
- ◉ Main types of exploitation: child labour and forced labour (mostly in the cocoa sector), sexual exploitation
- ◉ Main countries of origin: Côte d'Ivoire is an origin, destination and transit country. Despite the lack of data, neighboring countries (Burkina, Guinea, Mali) seem to be important countries of origin, especially for the cocoa sector. Concerning the sexual exploitation, Nigeria seems to be one of the first countries of origin



NATIONAL EMERGENCY HOTLINE

110

(national police emergency line)



ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED

- ◉ The main government actors are: Ministry of Women, Family and Children, Ministry of Solidarity, Ministry of Justice, Ministry of Interior and Security. Concerning the child trafficking issue, a strong role is played by the National Monitoring Committee against Child Trafficking, Exploitation and Forced Labour.
- ◉ No formal mechanisms to identify adult trafficking victims or refer trafficking victims to care. NGOs provide victims with services/assistance. The government has funds from the National Solidarity Fund to provide short-term shelter and repatriation and in-kind support including clothing, food, and hygiene kits to NGOs.



CONTACT FOR ASSISTED VOLUNTARY RETURN

Direction Générale des Ivoiriens de l'Extérieur (DGIE) of the Ministry of African Integration and Ivoirians from Abroad (For people willing to come back to Côte d'Ivoire)

Phone : +225 22 41 43 72

FOR PEOPLE IN CÔTE D'IVOIRE COMING FROM ANOTHER COUNTRY:

- Coordination nationale de lutte contre la traite des personnes

KOUASSI Désiré, Phone : +225 57 55 17 31

- Unité de lutte contre la criminalité transfrontalière organisée /UCT, Directeur Adjoint chargé des investigations et des opérations

KOFFI Franck Hervé, Phone : +225 01 34 81 70

- Ministry of Solidarity, Directeur Général de la Solidarité

DOH DIBAH I Marcellin, Phone : +225 48 92 19 81

- IOM Côte d'Ivoire : Pierre-Emmanuel AGNIMEL,

Phone : +225 76 57 80 37

Email : pagnimel@iom.int

Egypt

MAIN TRENDS AND FIGURES



- ◉ More than 150 potential victims of trafficking identified by IOM Egypt (since 2016)
- ◉ Main types of exploitation : forced labour, sexual exploitation, organ removal
- ◉ Main countries of origin: Eritrea, Sudan, Ethiopia, Gambia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Egypt :
Email : avrregypt@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ National Coordinating Committee for Combating and Preventing Illegal Migration and Trafficking in Persons



NATIONAL EMERGENCY HOTLINE

National Child Helpline:

16000

Ghana

MAIN TRENDS AND FIGURES



- ◉ In 2017, the Government of Ghana and Ghana Police Service together identified 918 potential victims of trafficking
- ◉ Ghana is a source, transit, and destination country for men, women, and children subjected to forced labour and sex trafficking. Ghanaian children are subjected to forced labour in fishing, domestic service, street hawking, etc. Ghanaian girls, and to a lesser extent boys, are susceptible to sex trafficking
- ◉ Main countries of origin: Viet Nam, China, and other West African countries



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Ghana :

Address : Plot 48, Osu Badu Ave, Accra,

Phone : +233 30 274 2930

Email : accraavrr@iom.int

ops_iomaccra@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Transitional shelter, medical screening, counselling, family tracing, assisted voluntary return, reintegration
- ◉ Main Stakeholders: Ministry of Gender, Children, and Social Protection (MoGCSP), Department of Social Welfare (DSW), Ghana Police Service (GPS), Ghana Immigration Service (GIS)



NATIONAL EMERGENCY HOTLINE

Helpline of Hope

+233 800 800 800

Police **191**

Guinea

MAIN TRENDS AND FIGURES



- Between 45 and 65 victims of trafficking identified in 2017 according to National Counter-trafficking Committee. IOM assisted 18 victims of trafficking in the first half of 2018.
- Main types of exploitation: sexual exploitation, forced labour and forced begging (children)
- Guinea is a source, transit, and — to a lesser extent — destination country for men, women, and children. Women and children are the most vulnerable to trafficking. Traffickers subject men, women, and children to forced labour in agriculture and exploit boys in begging, street vending and shoe shining, forced labor in gold and diamond mines, and in herding, fishing, and agriculture, including farming and on coffee, cashew, and cocoa plantations. Guinean women and girls are victims of domestic servitude and sex trafficking in West Africa, Europe, and the Middle East, as well as the United States



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Guinea :

Mamadouba Amara CAMARA,
Phone : + 224 623 23 80 86
Email : macamara@iom.int ;

Idrissa SOMPARE
Phone : + 224 626 26 99 95
Email : isompare@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Victims of trafficking are entitled to receive shelter, food, medical assistance, psychological and legal support.
- There are no government shelters for victims of trafficking, so the government continued to rely on NGOs and foreign donors to finance and provide the majority of victim care.



NATIONAL EMERGENCY HOTLINE

Not available

Mauritania

MAIN TRENDS AND FIGURES



- ◉ In 2017 IOM assisted 136 victims of trafficking exploited in domestic work
- ◉ Mauritania is a source, transit, and destination country for men, women, and children subjected to forced labor and sex trafficking. Adults and children from traditional slave castes in the Black Moor and Afro-Mauritanian communities are subjected to hereditary slavery practices rooted in ancestral master-slave relationships, where they are often forced to work without pay as cattle herders and domestic servants.
- ◉ West African women and girls, especially Senegalese and Ivoirians, are vulnerable to domestic servitude and sex trafficking in Mauritania. Mauritanian women and West and Central African migrants transiting Mauritania en route to Europe are forced into prostitution. Sub-Saharan African migrants transit Mauritania en route to Morocco and Europe are exploited in forced labor and sex trafficking. Mauritanian women and girls are fraudulently recruited by foreign agencies and Mauritanian middlemen for nursing and teaching jobs abroad and exploited in domestic servitude and sex trafficking in the Gulf, including Saudi Arabia. Men from Middle Eastern and North African countries use legally contracted temporary marriages to sexually exploit Mauritanian girls and young women. Mauritanian women and girls from poor families enter into these forced marriages. In 2016, an international organization identified and removed from a refugee camp in southeastern Mauritania 16 Malian child soldiers aged 15-17 associated with Malian rebel groups.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Victims are entitled to receive medical care, education and reintegration support, shelter and assisted voluntary return



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Mauritania

Nouakchott – Mauritanie
LEITOU Mohamed Abderrahmane
and BA N'doumbe Ibrahima
Phone : + 222 36343298 ;
+ 222 34305868



NATIONAL EMERGENCY HOTLINE

+ 222 41 50 87 92

Morocco

MAIN TRENDS AND FIGURES



- ◉ The media reported that the government investigated a total of 34 potential trafficking cases in 2017
- ◉ Main types of exploitation: sexual exploitation, forced labour, domestic servitude forced begging
- ◉ Main countries of origin : Nigeria, Philippines, Cote d'Ivoire, Cameroon, Guinea
- ◉ Source country for Europe, Turkey and Middle East



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Morocco :

Address : 11, rue Aït Ourir, « Pinède »,
Souissi, Rabat - Maroc
Phone : +212 (0)5 37 65 28 81
Email : iomrabat@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided by IOM, with referral to specialized centers : Fondation Orient Occident in Rabat, and Maroc Solidarité Médico-Sociale MS.2 in Oujda



NATIONAL EMERGENCY HOTLINE

Not available

Niger

MAIN TRENDS AND FIGURES



- ◉ The Ministry of Justice (MOJ) reported having identified 108 victims of trafficking in 2017
- ◉ IOM assisted 32 victims in the first half of 2018, 154 in 2017 and 46 in 2016
- ◉ Main types of exploitation : Sexual exploitation, begging, labour exploitation
- ◉ Main countries of origin : Nigeria



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Niger :
Niamey – Niger
Phone : +227 80 06 78 16

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided: accommodation, food, medical support, psychosocial support, family mediation, risk and needs assessment related to the return to their family, reintegration support.
- ◉ Stakeholders involved :
 - ANLTP (Agence Nationale de la lutte contre la traite des personnes et le trafic illicite de migrants)
 - CNCLTP (Commission Nationale de coordination de lutte contre la traite des personnes)
 - ONG JMED
 - Association Timidria
 - ANTD
 - ONUDC
 - IOM



NATIONAL EMERGENCY HOTLINE

Not available

Nigeria

MAIN TRENDS AND FIGURES



- ◉ 1,066 victims identified in 2018
- ◉ Main types of exploitation: forced labour and sexual exploitation
- ◉ A source country for North, Central and West African countries, Middle East and Central Asia, Italy and other European countries

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided by IOM and the National Agency for the Prohibition of Trafficking in Persons and Other Related Matters (NAPTIP)
- ◉ Longer-term assistance provided at four shelters operated by NAPTIP (under supervision of Ministry of Justice), and specialized NGOs
- ◉ IOM in partnership with state and non-state actors also provide reintegration assistance through psychosocial support, housing, vocational and business skills training and education for minors. Family tracing and reunification support is also provided.
- ◉ Additional medical treatment provided in hospitals through agreement with NAPTIP, as well as other health facilities in partnership with IOM



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Nigeria :

Address : 1 Isaac John Street

Ikeja GRA, Lagos

Email : iomngavmct@iom.int

Phone :

Aye Olatunde : +234(0)8062109495

Ruth Mbugua : +234(0)9071211449

Saskia Kok : +234(0)8184809057



NATIONAL EMERGENCY HOTLINE

Not available

Senegal

MAIN TRENDS AND FIGURES



- 1,381 trafficking victims identified in 2017. The National Unit Against Trafficking in Persons (Cellule de Lutte contre la Traite des Personnes CNLTP) identified 10 additional victims on the basis of the figures provided by the judicial courts of Dakar, Saint Louis and Tambacounda regions between March 2017 and April 2018
- Main types of exploitation: Begging, forced prostitution, forced labour, domestic servitude
- Main countries of origin: Guinea-Bissau, Guinea, Nigeria, Burkina Faso, Mali, Senegal



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Senegal :
Phone : + 221 33 869 62 00

RAO (Réseau Ouest africain
pour la protection des enfants)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Victims of trafficking are provided with the following services/assistance: medical care, allowances/financial assistance (micro-credit), legal assistance, education and training, job placement, shelter
- Stakeholders involved:
 - Cellule de Lutte contre la Traite des Personnes – CNLTP
 - Guinddi Centre
 - Direction de la Protection de l'Enfance
 - AEMO (Action Educative en Milieu Ouvert)
 - CPA (Centre de Premier Accueil)
 - Several NGOs (la Maison rose, l'Empire des enfants, la Maison de la gare de Saint Louis, la Lumière)



NATIONAL EMERGENCY HOTLINE

Guinddi Centre

116

Togo

MAIN TRENDS AND FIGURES



- 126 victims identified in 2017 (no comprehensive statistics available). The government reported investigating and prosecuting 8 cases, involving eight alleged traffickers.
- Main types of exploitation : sexual exploitation, domestic exploitation
- Togo is a source, transit and, to a lesser extent, destination country
 - main countries of origin : Ghana and Nigeria
 - main countries of destination : Nigeria, Burkina Faso, Côte d'Ivoire, Gabon



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Togo :

Address : 103, Rue Kadjalewa, Tokoin Wuiti ,
Locaux ONUSIDA, Lomé, Togo
Ms Nana KONDODJI TRAORE
Email : nktraore@iom.int.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- The Ministry in charge of social affairs is responsible for assistance to victims of trafficking
- The National Committee for the Reception and Social reintegration of Trafficked Children (CNARSEVT), Togo national anti-trafficking committee, continues operating with different agencies involved in the assistance of victims
- IOM Mission in Togo supports AVR from Togo through the support of Regional/ Global IOM projects. In 2018 IOM assisted 37 victims coming from Gabon in their voluntary return
- Some NGOs (RAO Togo and Centre Kekeli) provide reintegration assistance to victims of trafficking



NATIONAL EMERGENCY HOTLINE

1011

(24-hour helpline free of charges)

Managed by the Ministry of Social Affairs, the hotline receives calls regarding child trafficking and other forms of child abuse

Tunisia

MAIN TRENDS AND FIGURES



- 150 victims identified in 2017
- Types of exploitation in Tunisia : domestic servitude, forced labour
- Types of exploitation abroad : sexual exploitation, forced labour
- Main countries of origin : Côte d'Ivoire, Mali, Senegal

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- National Anti-Human Trafficking Authority (Ministry of Justice)
- Assistance for foreign victims in Tunisia : Caritas Tunisia, Terre d'Asile Tunisia
- Assistance for victims/ single mothers : Association AMAL and association Beily
- Ministry of Social Affairs (and for Tunisian victims abroad : Office des Tunisiens à l'Etranger - OTE)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Tunisia :

Ms. Imen Najja (CT Project Assistant)
Address : 6 passage du Lac le Bourget,
Berges du Lac, 1053 – Tunis
Phone : (+216) 71. 860. 312 /
(+216) 71. 961. 313
Hotline : (+216) 80 10 15 66
Email : CTTunis@iom.int



NATIONAL EMERGENCY HOTLINE

National Anti-Human Trafficking
Authority :

80 10 47 48

Zambia

MAIN TRENDS AND FIGURES



- ◉ In 2017, authorities identified 41 victims of trafficking
- ◉ Main types of exploitation: Domestic servitude and forced labour
- ◉ Main countries of origin: Ethiopia, Democratic Republic of Congo and Zambia

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Protection Assistance Shelter, Food – Department of Social Welfare
- ◉ Reintegration – Department of Social Welfare and IOM
- ◉ Assisted Voluntary Return – IOM
- ◉ Regularization of Stay – Department of Immigration
- ◉ Family Tracing – Department of Social Welfare and IOM
- ◉ Educational Support – Ministry of General Education
- ◉ Legal Guardianship – DSW
- ◉ Medical Treatment – Ministry of health



CONTACT FOR ASSISTED VOLUNTARY RETURN

Address :

Plot 4626 Mwaimwena Road
Rhodes Park Lusaka , Zambia

Phone : +260 211 254055

Email :

IOMZambiaMigrationManagement@iom.int



NATIONAL EMERGENCY HOTLINE

National Police

911

Zimbabwe

MAIN TRENDS AND FIGURES



- 87 potential victims of trafficking identified in 2017
The government reported prosecuting 14 trafficking cases
- A source, transit and destination country
- A source country for South Africa, Botswana, Europe and the Middle East
- Main types of exploitation: forced labour, domestic servitude and sexual exploitation



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Zimbabwe:

Address :

4 Duthie Road, Alexandra Park,
Harare

Phone : +263 702485

Website : www.zimbabwe.iom.int.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Repatriation assistance, medical treatment, psycho-social support and reintegration support provided to Zimbabwean victims exploited abroad
- Anti-Trafficking Inter-Ministerial Committee
- Coalition of Parliamentarians Against Trafficking
- UN agencies – UNFPA, UN Women, ILO, UNICEF, UNCG, IOM
- Civil Society Organizations – Musasa Project, Development Practitioners Network, YWCA, Child line Zimbabwe



NATIONAL EMERGENCY HOTLINE

Not available

AMERICA

Argentina

MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified in 2017 : 1,107* : 658 victims of forced labour (59%), 358 victims of sexual exploitation (32%) and the remaining unspecified (9%)
- Breakdown adult/children VoTs : 960 adults, 57 children
- Breakdown by gender: 560 women, 438 men, 19 transgenders.
- Main countries of origin : Bolivia, Paraguay, Dominican Republic, Uruguay and Brazil **

* Source - National Program for Rescue. This number may include the total number of individuals encountered during anti-trafficking law enforcement raids, some of whom were likely in exploitative labour without force, fraud, or coercion.

** Source - National Secretary for Childhood, Adolescence and Family - Ministry of Social Development



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Argentina :

Address : Callao 1046, Buenos Aires

Phone : +5411-48139940/48119148

Website : <http://www.argentina.iom.int/co/>

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Psychological, medical, social and legal assistance, emergency shelters and security, provided by the National Program for Rescue and Support to VoTs, until the victim's statement. Upon that moment, the Ministry of Social Development continues with the assistance. Each province has also a designated government entity responsible for coordinating victim protection at the local level.



NATIONAL EMERGENCY HOTLINE

145

Brazil

MAIN TRENDS AND FIGURES



- ◉ In 2017, 1,117 victims and potential victims of trafficking identified by various agencies.
- ◉ Brazil is a source, transit, and destination country for men, women and children subjected to sexual exploitation and forced labour
- ◉ Women and girls from South America, especially Paraguay, are exploited in sex trafficking in Brazil. Brazilian women and children are exploited in domestic servitude. Brazilians women are also exploited in sex trafficking abroad, especially in Western Europe and China.
Brazilian men, and to a lesser extent women and children, are subjected to forced labour and debt bondage in rural areas and cities in Brazil and in other countries. Men, women, and children from other countries, including Bolivia and China, are also subjected to forced labour and debt bondage

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Ministry of Justice at federal level; Local counter-trafficking committees at state level (nucleos); civil society networks; specialized social assistance centers



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Brazil :

Email : avrrbrasil@iom.int



NATIONAL EMERGENCY HOTLINE

Toll free hotline (human rights abuses) :

100

Toll free hotline (assistance for women) :

180

Canada

MAIN TRENDS AND FIGURES



- ◉ 409 victims of trafficking identified in 2017
- ◉ Main types of exploitation : sex trafficking and forced labour
- ◉ Canada is a source, transit, and destination country for men, women, and children
- ◉ Main countries of origin: Eastern Europe, Asia, Latin America, and Africa. Foreign women, primarily from Asia and Eastern Europe, are subjected to sex trafficking in Canada by traffickers with links to transnational organized crime. Labour trafficking victims include workers from Eastern Europe, Asia, Latin America, and Africa who enter Canada legally but are subsequently subjected to forced labour in a variety of sectors, including agriculture, construction, food processing plants, restaurants, the hospitality sector, or as domestic workers (including in diplomatic households)

Sources: <https://www.publicsafety.gc.ca/cnt/rsrscs/pblctns/ntnl-ctn-pln-cmbt/index-en.aspx#toc-02.4> and TiP report 2018

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ National: The Interdepartmental Working Group on Trafficking in Persons acts as the coordinating body to facilitate federal efforts
- ◉ International: RCMP. The National Human Trafficking Coordination Centre maintains contact with national and international agencies to share information about trafficking in persons. Projects against trafficking abroad. Inter-American Convention on Mutual Assistance in Criminal Matters.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Regional Office
for Central and North America
and the Caribbean – San Jose, Costa Rica
Rosilyne BORLAND –
Senior Regional Thematic Specialist
on Migrant Protection and Assistance
Email : rborland@iom.int



NATIONAL EMERGENCY HOTLINE

911 or local police

To report anonymously a case of trafficking,
Crime Stoppers National Tipline :

1-800-222-TIPS (8477)

Chile

MAIN TRENDS AND FIGURES



- 6 victims of trafficking detected in 2017. Since 2011, when the trafficking law was passed, 214 trafficking victims were identified
- Main types of exploitation: for the period 2011-2017, 146 victims of labour trafficking and 68 cases of sexual exploitation were identified
- Main countries of origin: Bolivia, Paraguay, Argentina, India, Dominican Republic, Colombia, Ecuador, Panama, Peru, China, Republic of Korea
- A destination country for Argentina and European Union countries

*source : <http://tratadepersonas.subinterior.gov.cl/media/2018/02/Informe-Estadistico-Trata-de-Personas-2011-2017.pdf>



CONTACT FOR ASSISTED VOLUNTARY RETURN

- IOM Chile :

Address :

Matilde Salamanca

736 piso 4º, Providencia, Santiago, Chile

Contact : Félix Martínez

Phone : +56 9 7808 4767

Email : fmartinez@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Mesa Intersectorial sobre trata de personas :
 - Website : <http://tratadepersonas.subinterior.gov.cl/>
- Programa de Apoyo a Víctimas – Subsecretaría de Prevención del Delito
 - Phone : 600 818 1000
- Servicio Nacional de la Mujer y la Equidad de Género (SERNAMEG)
 - Phone : 800 104 008
- Servicio Nacional de Menores (SENAMEJ) - Phone : 800 730 800
- Brigada Investigadora contra la Trata de Personas BRITRAP-PDI
 - Phone : +562 2708 1043
- Ministerio Público
 - Phone : 600 333 000



NATIONAL EMERGENCY HOTLINE

Denuncia Seguro

(Call center de denuncia anónima) -

<http://www.denunciaseguro.cl/>

600 400 01 01

Colombia

MAIN TRENDS AND FIGURES



- 113 victims of trafficking assisted by the government (Ministry of Interior and Ministry of Foreign Affairs) and IOM in 2017
- Main type of exploitation : sexual and labour exploitation
- Main countries of destination : China, Dominican Republic, Argentina
- Main departments of origin : Valle del Cauca, Armenia y Risaralda

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Direct and indirect assistance coordinated by the Anti-trafficking Operating Center (COAT) managed by the Ministry of Interior : <http://tratadepersonas.mininterior.gov.co/>
- Direct assistance includes :
return assistance, safe and decent accommodation, medical assistance, access to psychological and legal counselling and assistance.
- Indirect assistance includes :
projects and programmes allowing victims to access education, vocational training, funding for income-generating projects, long-term medical, psychological, and legal assistance.



CONTACT FOR ASSISTED VOLUNTARY RETURN

- Ministry of Foreign affairs,
through consulates in countries of destination
Website : <http://www.cancilleria.gov.co/reaccionemos-en-cadena/>

- Ministry of Interior,
through the Anti-trafficking Operating Center (COAT)
Email : coordinacioncoat@mininterior.gov.co

- IOM Colombia
Email : calopez@iom.int



NATIONAL EMERGENCY HOTLINE

018000522020

Costa Rica

MAIN TRENDS AND FIGURES



- In 2017, 39 victims of trafficking officially identified (32 women and 7 men), among which 15 children
- Origin, transit and destination country
- Main countries of origin :
A source, transit and destination country.
Most of the victims are from Costa Rica, but there are also victims coming from Nicaragua, Albania, El Salvador, Colombia, Panama, Guatemala, Venezuela, Congo and Ghana
- Main types of exploitation : sexual exploitation, forced labour, servile marriage and irregular adoptions



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Costa Rica :

Address: Del Banco LAFISE,
300 norte y 100 oeste ,
San José, Costa Rica
Apdo, 122-2050 Costa Rica.
Phone : (506) 2212-5345
Email : mmatarrita@iom.int
Website : www.iom.or.cr

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Comprehensive assistance services : medical and psychological assistance, safe housing and immigration protection, reintegration programs

- Secretaría Técnica de la Coalición Nacional contra el Tráfico Ilícito de Migrantes y Trata de Personas (CONATT) Teléfonos: (506) 2290-2703 / (506) 2290-2703 / (506) 2290-2734 /
Email: secretariatecnicastrataytrafico@migracion.go.cr
- Fiscalía Adjunta contra la Trata de Personas y Tráfico Ilícito de Migrantes : (506) 2295-3606 fa_tratapersonas@poder-judicial.go.cr
- Organismo de Investigación Judicial (OIJ). Unidad contra la Trata. Email: fchaconmo@poder-judicial.go.cr
- Línea gratuita para denuncias (506) 800 8000
- Oficina de Atención y Protección a la Víctima, Poder Judicial (503) 2253-2935 / (503) 2253-2944 victimadelito@poder-/judicial.go.cr
- Dirección Policía Profesional de Migración : (506) 2299-8023 / 2299-81-95
- Instituto Nacional de las Mujeres: (506) 8833-5969 / (506) 22-55-13-68 (506)22-33-78-95 delegacion@inamu.go.cr
- Patronato Nacional de la Infancia : (506) 2523-0891 / (506) 2222-8905 / 2523-0700 / 2523-0800 / 2523-0900 / 2523-0881 coi@pani.go.cr



NATIONAL EMERGENCY HOTLINE

911

Ecuador

MAIN TRENDS AND FIGURES



- 136 victims of trafficking identified in 2017
- Ecuador is a source, transit, and destination country for men, women, and children subjected to sex trafficking and forced labour. Ecuadorian men, women, and children are exploited in sex trafficking and forced labour within the country, including in domestic servitude and forced begging.
- Main countries of origin : Colombia, Peru, Dominican Republic, Venezuela, Haiti and Cuba



CONTACT FOR ASSISTED VOLUNTARY RETURN

- IOM Ecuador :

Address : Av. Mariana de Jesús OE7-02
y Nuño Valderrama.

Phone : +593 2 3934400

Website : <http://www.oim.org.ec/>

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through NGO's, and in particular through :
Alas de Colibrí
Phone : (593) 2 2 536 849
Email : info@fundacionalasdecolibri.org
Address : Ramón Valarezo N57- 53 y Pedro Freile, Quito
Website : <http://www.fundacionalasdecolibri.org/>
- National Police Crime Unit Against Trafficking in Persons and Smuggling of Migrants
- System of Protection and Assistance to Victims, Witnesses and other Participants (SPAVT, in Spanish)



NATIONAL EMERGENCY HOTLINE

To provide Information :

1800 DELITO (335426)

Emergency:

911

Mexico



MAIN TRENDS AND FIGURES

- 667 trafficking victims identified in 2017 (approximately 15% male, 66% female, 19% did not have their gender specified)
- Main Types of exploitation: sex trafficking (both in Mexico and the United States), forced (mainly in agriculture, domestic services, manufacturing, mining, construction and tourism), debt bondage, mainly in agriculture, to which internal migrants and their children are most exposed to
- Mexico is a source, transit, and destination for victims of trafficking. Some groups are in a situation of greater vulnerability to crimes: indigenous persons and communities, children, migrants, women, and members of the LGBTI community endure increased risk and exposure to recruitment, harboring, and exploitation
- Most of the victims identified by the government are Mexican. However, of the vast majority of foreign victims identified in Mexico are from South and Central America. In the most recent report issued by Mexico's Ministry of the Interior, out of the total victims identified 82% were Mexican, 9% Venezuelan, 4% Colombian, 2% Honduran, 1% Guatemalan and 1% from El Salvador



ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED

- Both governmental and non-governmental organizations provide specialized assistance, the Intersecretarial Commission Against Trafficking recognizes 11 specialized centers
 - <https://www.gob.mx/segob/acciones-y-programas/comision-intersecretarial-para-prevenir-sancionar-y-erradicar-los-delitos-en-materia-de-trata-de-personas>
 - <https://www.gob.mx/trata-de-personas/>
 - <https://www.gob.mx/inmujeres/documentos/ligas-de-interes-30458>
- IOM Mexico also provides assistance, with referrals to specialized centers



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Mexico :

Website : www.iom.org.mx

Address : Francisco Sosa 267 Col.

Barrio de Santa Catarina Coyoacán C.P. 04010

Phone / Fax : 5536 3954 / 3922 / 7775

Email : iommexico@iom.int



NATIONAL EMERGENCY HOTLINE

Consejo Ciudadano - Línea Nacional
contra la Trata de Personas

01800 5533 000

[https://consejociudadanodf.org.mx/
portfolio/unidoscontralatrata/](https://consejociudadanodf.org.mx/portfolio/unidoscontralatrata/)

Paraguay

MAIN TRENDS AND FIGURES



- ◉ In 2017, the Ministry of Women Affairs (MWA) identified 90 women victims of trafficking
- ◉ Main types of exploitation: mainly sex trafficking, but there are also some forced labour cases
- ◉ Main countries of origin: Argentina, Spain, Brazil, Chile, Mexico, China, Colombia, and other countries. There is also internal trafficking

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Main stakeholders involved :
 - Anti-Trafficking Unit (ATU) of the Public Ministry
 - Ministry of Women
 - Counter Trafficking Interinstitutional Roundtable
- ◉ Assistance available :

Currently the only international organization providing support to VoTs is IOM. IOM Paraguay provides support to the Government agencies when requested, specifically regarding reintegration activities for VoTs
- ◉ IOM Paraguay :

Address : César López Moreira c/ Avda. Aviadores del Chaco.
Edificio Royal Tower. 5to piso
Phone : +595 21 663 390
Email : iomasuncion@iom.int



CONTACT FOR ASSISTED VOLUNTARY RETURN

Anti Trafficking Unit (ATU)

Dr. Teresa Martinez Acosta

Phone : +595 21 200 851

Email : tmartinez@ministeriopublico.gov.py

Ministry of Women

Luz Gamelia Ibarra Maidana

Phone : +595 21 297 881

Email : luzgamelia@mujer.gov.py



NATIONAL EMERGENCY HOTLINE

Not available

Peru

MAIN TRENDS AND FIGURES



- Police reported identifying 1,229 suspected victims in 2017, though this number could not be verified. Of these, 1,155 were female and 74 were male; 302 of the total were children
- Main types of exploitation : forced labour and sexual exploitation
- Trafficking trends in Peru available on : <http://portal.mpfm.gob.pe/boletininformativo/infotratadepersonas>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Peru :

Address : Calle Miguel Seminario 320
piso 14 San Isidro
Phone : +511 633-0000
Email : jvela@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through:
 - Centro de Atención Legal y Psicosocial (CALP)
Capital Humano y Social Alternativo
Phone : +511 421-3396 / 221-0438
Address : Alfredo Salazar 225, Miraflores. Lima - Perú
 - Terre Des Hommes Suisse
Phone : +511 463-1911
Address : Daniel A. Carrión 866, Magdalena del Mar
 - Unidad Central Protección a Víctimas y Testigos : +51 208-5555
 - Ministerio de Justicia y derechos Humanos : +51 204-8020
 - Ministerio del Interior : +51 518-0000
 - Ministerio de la Mujer y Poblaciones Vulnerables : 6261600
 - Ministerio Público – Fiscalía Especializada en Trata : +51 429-2877



NATIONAL EMERGENCY HOTLINE

- Ministerio del Interior
Hotline : **(511) 1818** - Free of charge

- Ministerio de la Mujer y Poblaciones Vulnerables
Centro de Emergencia Mujer : **(511) 100**
- Free of charge

United States of America

MAIN TRENDS AND FIGURES



- 8,524 victims identified in 2017
- Main types of exploitation : sexual exploitation and forced labour
- A source, transit, and destination country for men, women, transgender individuals, and children — both U.S. citizens and foreign nationals. The top three countries of origin of federally identified victims in 2017 were the United States, Mexico, and Honduras.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM USA (Washington)
Email : amahoney@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Anti-Trafficking Coordination Team (ACTeam) : NGOs, Department of Health and Human Services (HHS)
- Department of Justice (DOJ), Department of Homeland Security (DHS), and Department of Labour (DOL)
- Nationwide network of 153 NGOs receiving financial support from HHS



NATIONAL EMERGENCY HOTLINE

"National Human Trafficking Resource Center" National Hotline :

1-888-3737-888

(<http://traffickingresourcecenter.org/>)

ASIA-OCEANIA

Bangladesh



MAIN TRENDS AND FIGURES

- The government reported 770 potential victims of trafficking based on the number of cases recorded with police in 2017 (383 men, 258 women and 129 children)
- Main types of exploitation: Force and bonded labour (men and women), sexual exploitation (women) and domestic servitude
- Bangladesh is a source country for India, Pakistan, Saudi Arabia, UAE, Lebanon, Jordan, Malaysia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Bangladesh :

Address : House# 13A, Road# 136

Gulshan – 1, Dhaka – 1212

Phone : +88 02 550 44811 – 13

Email : dhakaops@iom.int



ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED

- Ministry of Home Affairs leads for coordinating counter-trafficking activities.
 - GO-NGO National Coordination Committee to Combat Human Trafficking
 - Task Force on Rescue, Recovery, Repatriation and Integration (RRRI) of victims of Human Trafficking (between Bangladesh and India). A MoU has been signed for cooperation
 - Counter Trafficking Committee at central level and three tiers of district administration with members from Government departments, law enforcement agencies and local elites
 - Bangladesh Police has 8 Victim Support Centers (VSC) across the country
- Ministry of Women and Children Affairs (MoWCA) and Ministry of Social Welfare (MSW) have Shelter Homes but not specialized for victims of trafficking. MSW operated 9 “one-stop crisis centers” and medical facilities at Divisional level and 40 at Sub-District level. NGOs mainly provide Shelter support, psychosocial counseling, legal assistance, livelihood training and life skills training, reintegration and rehabilitation support and referral to other services. These services are available mainly for female and children victims. Services for adult male victims are very limited: they are mainly assisted in repatriation and job placement support
- Repatriation support is coordinated between government and NGOs
- Government works with the support from UN (IOM, Unicef, UNODC), international NGOs (Save the Children, Terre des Hommes, Winrock) and NGOs to combat trafficking



NATIONAL EMERGENCY HOTLINE

- Bangladesh Police : **999**
(emergency helpline)

- Ministry of Women and Children Affairs : **109**
(for violence against women and children and trafficking)

- Ministry of Expatriates' Welfare and Overseas Employment :

+88 01784333333

+88 01794333333

(Complaint cell phone for migrants)

Cambodia

MAIN TRENDS AND FIGURES



- Comprehensive statistics on the number of victims of trafficking officially identified are not available.
- 53 victims identified and assisted by IOM in 2018 (15 female, 38 male), among which 5 children. They were all Cambodian nationals
- 49 forced labour cases and 4 cases of forced marriage involving Cambodian women forced into marriage with Chinese men



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Cambodia :

Ek Sam Ol - Brett DICKSON

Email : SNUTH@iom.int - bdickson@iom.int

Phone : +855 12 930 911 - +855 12 222 132

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- International Justice Mission (IJM): Rescue, Intervention and Legal Assistance (Tel.: 078 921 921)
- Chab Dai : Rescue, Intervention, repatriation, Legal Assistance, skill training (Tel.: 012 532 554)
- Cambodian Human Right and Development Association – ADHOC (tel.: 023 217 653) and Legal Support for Women and Children
- LSCW (077 455516): Repatriation and Legal Assistance
- Action Pour Les Enfants –APLE (092 311 511) : Rescue, Intervention and Repatriation
- Cambodian Center for the Protection of Children's Rights –CCPCR (+855 (0)92 999 871, +855 (0)12 91 31 38, (0) 99 444 127) and Hagar (088 220 6172): Vocational Training, Skill development and job placement
- Hope of Justice: Legal Assistance and aftercare Service (012 240 900)
- World Vision : Reintegration (012 850 977)
- CWCC : Vocational Training, Skill development and job placement (068 360 049)



**NATIONAL
EMERGENCY
HOTLINE**

Not available

China

MAIN TRENDS AND FIGURES



- Estimates suggest several hundred victims in 2017
- Main types of exploitation : forced labour, sexual exploitation
- Source country for : United Kingdom, many western European countries, United States
- Destination country for : Cambodia, Myanmar, Vietnam, Laos, Mongolia, and Philippines



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM China :

Email : rfairbrother@iom.int

Phone : +86 10 5979 9695

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided to victims through governmental shelters and access to vocational trainings and employment services
- Financial compensation and prosecution of traffickers reportedly possible through civil and criminal lawsuits



NATIONAL EMERGENCY HOTLINE

The police rapid reaction number : **120**

Indonesia

MAIN TRENDS AND FIGURES



- Estimated total number 5,801 victims of trafficking in 2017. From 2016 to 2018, IOM Indonesia identified 469 victims (including 27 children).
- Labour exploitation, domestic servitude, sexual exploitation and forced marriage
- Main countries of origin :
 - Myanmar, Cambodia, Indonesia and Philippines (male fishermen)
 - Cambodia, Philippines and Indonesia (domestic workers)
 - Indonesia (sexual exploitation and forced marriage)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Indonesia :
Email : IOMIndonesiaCT@iom.int



NATIONAL EMERGENCY HOTLINE

Ministry of Women Empowerment and Child Protection :

www.kemenpppa.go.id

(click Form Pengaduan Masyarakat)

+62 82125751234 (24 hours)

National Board for Placement and Protection of Indonesian Overseas Workers (BNP2TKI)

Hotline : **0800 1000** (toll free, 24 hours)

Email : halotki@bnp2tki.go.id / SMS : **7266**

Ministry of Foreign Affairs

http://perindungan.kemlu.go.id/portal/home/pengaduan_kasus

Hotline : **+62 21 3813186** (working hours)

Ministry of Social Affairs

Hotline : **+62 82111300911** (24 hours)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelters (Ministry of Social Affairs, Ministry of Women Empowerment and Child Protection, faith based organizations and NGOs)
- Medical and psycho social rehabilitation (IOM, Ministry of Health, Ministry of Social Affairs)
Return and reintegration (IOM, BNP2TKI, Ministry of Foreign Affairs, Ministry of Social Affairs, local governments)

Japan

MAIN TRENDS AND FIGURES



- ◉ 42 victims identified in 2017
- ◉ Main types of exploitation : sexual exploitation and forced labour
- ◉ Main countries of origin : South-East Asia

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Rescue operations led by the Police and the Immigration Bureau
- ◉ Emergency Temporary Shelter and Basic Services provided by Japan Women's Consulting Centers (public shelters)
- ◉ Assistance available through NGOs and Private Shelters : House of Women
- ◉ Legal assistance provided by volunteer lawyers groups
- ◉ Japan Network Against Trafficking in Persons (JNATIP) <https://www.facebook.com/jnatip>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Japan :

Send message via :

http://www.iomjapan.org/information_form.php

Phone : +81 (0)3 (3595) 2487



NATIONAL EMERGENCY HOTLINE

- Police :

110

03-3368-8855

- NGO Helplines :

045-914-7008

- Tokyo Regional Immigration Bureau:

03-5796-7112

Kuwait

MAIN TRENDS AND FIGURES



- ◉ Main types of exploitation : forced labour, domestic servitude and sexual exploitation
- ◉ Destination country for : South and Southeast Asian countries, East, West and Central African countries, Egypt, the Middle East, Ethiopia, and Madagascar



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Kuwait :
Email : etarkhan@iom.int;
dalothman@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ The Shelter Center for Migrant Workers provides shelters for runaway female domestic workers. It also provides them with assistance in terms of retrieval of passports, issuance of travel documents, return assistance and medical and psychological care with the support of various embassy representatives, local NGOs and international organizations
- ◉ Legal advice and assistance to foreign workers through complaints filed at the Public Authority for Manpower and the General Department for Domestic Workers.
- ◉ Financial compensation of the victims and prosecution of traffickers allegedly possible through civil and criminal lawsuits



NATIONAL EMERGENCY HOTLINE

General Department of Criminal Investigation of the Public Moral Protection and Anti-Human Trafficking Department
Ministry of Interior :

+ 965 25623888

Pakistan

MAIN TRENDS AND FIGURES



- Government of Pakistan identified a total of 14,588 victims in 2017, an increase compared with 4,649 victims identified in 2016
- Main types of exploitation : forced labour and sexual exploitation
- A source country for : Iran and Afghanistan
- Destination country for : Afghanistan, Bangladesh, Sri Lanka, China, Russia, Nepal, Iran, Uzbekistan, Azerbaijan and Myanmar
- Internal trafficking of Pakistanis victims is significant



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Pakistan :

Address : House # 09, Street 06,
F-6/3 Islamabad.

Phone : + 92 51 230 7841 - 57 (Ext 205)

Fax : + 92 51 230 7859

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance to victims provided mainly by NGOs
- Government provides women who went through a range of difficult experiences, including victims of trafficking, with shelter.



NATIONAL EMERGENCY HOTLINE

Not available

Republic of Korea

MAIN TRENDS AND FIGURES



- The government reported having identified and assisted 77 foreign sex trafficking victims. Comprehensive statistics for internal trafficking and other forms of exploitation are unavailable.
- Main types of exploitation : forced labour and sexual exploitation
- Main countries of origin : Thailand, China, Philippines, Viet Nam, Indonesia, and other countries in Asia, Middle East, and South America



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Republic of Korea :

Address : Rm. 1301, Hyoryung Building,
32 Mugyo-ro, Jung-gu, Seoul,
Republic of Korea (04521)

Ms. Hyeon Choe
(Resource Management Assistant)

Email : hchoe@iom.int

Phone : +82-70-4820-2780

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelter, medical assistance, legal counselling available through Durebang (shelter/counselling center for migrant women) :
+82-31-841-2609 / drb2609@hanmail.net
- Assistance through NGOs, including public interest lawyer's group



NATIONAL EMERGENCY HOTLINE

Center for women's hotline :

+82-1366 (24/365)

Palau

MAIN TRENDS AND FIGURES



- 10 foreign labour trafficking victims and 4 potential children victims of sex trafficking identified by the authorities in 2017 (no case reported in 2018)
- Main countries of origin : Philippines, Bangladesh, Nepal, China, Republic of Korea
- Main types of exploitation: forced labour (particularly in the fishing industry), domestic servitude and debt bondage, sexual exploitation

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through :
 - IOM Palau
 - Palau Red Cross
 - Anti-Human Trafficking Office under the Ministry of Justice



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Palau :

Address : Suite 210 PDC Bldg Palau
Koror, Palau 96940
Phone : 680 778 9186

IOM RMI :

Pohnpei Head Office
Address : Suite 26 PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality
Pohnpei, 96941
Federated States of Micronesia
Email : micronesiaenquiries@iom.int
Phone : (691) 320-8735.



NATIONAL EMERGENCY HOTLINE

(680) 488-4845

Marshall Islands

MAIN TRENDS AND FIGURES



- ◉ 1 child victim of sexual exploitation and a second potential case of child sex trafficking identified by the authorities in 2017
- ◉ Main types of exploitation : sexual exploitation and forced labour
- ◉ Main countries of origin : Marshall Islands, China

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Shelter, legal and humanitarian assistance provided through the Micronesian Legal Services Corporation and NGOs such as Women United Together, Youth to Youth in Health, Marshall Islands Red Cross Society, Humanity First, or the Salvation Army
- ◉ Ministry of Justice :
Transnational Crime Unit : 692 625 3233
Division of Immigration : 692 625 8633
- ◉ Attorney General's Office Criminal Division : 692 625 3244



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM RMI :

Pohnpei Head Office,
Address : Suite 2G PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality,
Pohnpei, 96941 -
Federated States of Micronesia
Phone : (691) 320-8735

Majuro Sub Office,
Address : 2nd Floor Kabkondikdik
/ AC Apartments
Delap, Majuro
MH, 96960 -
Republic of the Marshall Islands
Email : micronesiaenquiries@iom.int
Phone : (692) 625-4705



**NATIONAL EMERGENCY
HOTLINE** Not available

— Federated States of Micronesia (FSM) —

MAIN TRENDS AND FIGURES



- ◉ No formal referral system for victims of trafficking. Authorities reported having protected 3 victims of trafficking involved in prosecution cases.
- ◉ Main types of exploitation : sexual exploitation, domestic servitude, and forced labour (particularly in the hospitality, construction and fishing industries)
- ◉ Main countries of origin : Philippines, FSM, Nepal, India, South-East Asia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM FSM :

Address : Suite 2G PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality
Pohnpei, 96941
Email : micronesiaenquiries@iom.int
Phone : (691) 320-8735.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance available through :
 - IOM (Pohnpei, Chuuk, Kosrae, Yap)
 - Department of Education
 - Department of Health and Social Affairs
 - Every Home for Christ fellowship (faith based organization)
 - Women's Council
 - Attorney General Offices (FSM individual States)



NATIONAL EMERGENCY HOTLINE

Not available

Mongolia

MAIN TRENDS AND FIGURES



- ◉ Estimated total number of VoTs identified : 29 victims officially identified and assisted by the authorities
- ◉ Main types of exploitation : forced labour, sexual exploitation
- ◉ A source country for : types labour exploitation in Turkey, Kazakhstan, Israel, Norway, and Sweden, and for sex trafficking in the Republic of Korea, Japan, China, Hong Kong, Macau, Malaysia, Germany, Sweden, Belgium, Netherlands, Turkey, and the United States of America
- ◉ A destination country for : Chinese male workers and Vietnamese male workers, Nigerians



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Mongolia :

Address : United Nations House,
UN street-14, Ulaanbaatar -14201, Mongolia

Phone : +976 70 14 31 00

Email : AllUsersinUlanBator@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Shelter for female and child trafficking victims : Mongolian Gender Equality Centre (MGECC) and Talita Asia NGO
- ◉ Training and technical support : The Asia Foundation, and IOM in coordination with The Anti-Trafficking Sub-Council (Ministry of Justice and Home Affairs)
- ◉ Counselling and referral : with MGECC and End Child Prostitution and Trafficking (ECPAT) networking NGOs



NATIONAL EMERGENCY HOTLINE

Anti-TIP Hotline operated by Mongolian
Gender Equality Centre (MGECC) :

19001903

Thailand

MAIN TRENDS AND FIGURES



- ◉ 455 victims identified in 2017 (327 Thai nationals, 128 foreign nationals)
- ◉ Main types of exploitation : sexual exploitation, forced labour and forced begging
- ◉ A source country for : North America, Europe, Africa, Asia and the Middle East
- ◉ A destination country for : Myanmar, Laos, Cambodia, Uganda, Tanzania and Uzbekistan

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided within national anti-trafficking shelters (managed by the Ministry of Social Development and Human Security)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Thailand :
Poonchailai Siri wattana,
Project Assistant, Counter Trafficking Unit
Email : psiriwattana@iom.int



NATIONAL EMERGENCY HOTLINE

National Hotline :

1300

Turkey

MAIN TRENDS AND FIGURES



- 303 victims officially identified in 2017 by the Ministry of Interior, Directorate General of Migration Management (DGMM)
- Main types of exploitation : sexual exploitation, forced begging and forced labour
- Main countries of origin : Syria, Kyrgyzstan, Uzbekistan, Morocco, Georgia, Republic of Moldova, Ukraine, Russian Federation, Azerbaijan, Turkmenistan

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Government and IOM assistance is provided to potential and identified victims (including case management, safe housing, medical, psychosocial, legal and in-cash assistance)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Turkey :

Phone : 0312 454 30 00

Email : IOMTurkeyAVR@iom.int



NATIONAL EMERGENCY HOTLINE

Communication Center For Foreigners :

157

From abroad : **+90 312 157 11 22**

(Turkish, English, Arabic, Russian, Persian and German)

- 24 hours a day, 7 days a week

Philippines

MAIN TRENDS AND FIGURES



- Through law enforcement activities, the government identified 1,839 potential victims of trafficking (amongst which 1,422 females, 410 children)
- The Department of Social Welfare and Development (DSWD) reported serving 1,659 possible trafficking victims, of whom 1,139 were female. DSWD reported assisting 516 victims of sex trafficking, 646 victims of labour trafficking, and 298 victims of illegal recruitment.
- Source country for : Vietnam, Malaysia, Palau, Timor Leste, Republic of Korea, Japan, Papua New Guinea, Solomon Islands, United States of America, Saint Lucia, Morocco, Netherlands, Norway, Malta, Cyprus, Egypt, Israel, Jordan, Iraq, Kuwait, Afghanistan, Brunei, China (Taiwan, Hong Kong) and Czechia.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Recovery and Reintegration Program for Trafficked Persons (RRPTP) is a program under the DSWD which provides assistance to TIP survivors in form of livelihood, legal, psychological assistance, subsidies, etc.
- Temporary Shelter at Batis Center for Women: a partner NGO of IOM that accommodates Women TIP Survivors that needs temporary shelter upon return to the Philippines.
- Inter-Agency Council Against Trafficking (IACAT) is composed of government agencies and non-government representatives for the women, children and migrant sectors with mandates to protect and prosecute violations against trafficking in persons.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Philippines :

Address : 28th floor Citibank Tower,
8741 Paseo de Roxas, 1226 Makati City
Phone : + 63.2.230.1999
Email : mnlops@iom.int



NATIONAL EMERGENCY HOTLINE

Actionline Against Human Trafficking :

Call :

(02) 1343

Email : 1343actionline@cfo.gov.ph
Facebook : fb.com/1343Actionline
Web : 1343actionline.ph

ABS-CBN Lingkod Kapamilya Foundation Inc.
(Bantay Bata 163)

Call :

163

Web : www.bantaybata163.com
Email : bb163report@abs-cbn.com

(toll-free)

Turkmenistan

MAIN TRENDS AND FIGURES



- 20 victims identified in 2017 and 10 victims identified in the first half of 2018 by international organizations
- Main types of exploitation : forced labour
- A source country for : Turkey and Russian Federation
- Residents of rural areas in Turkmenistan are most at risk of becoming trafficking victims, both within the country and abroad



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Turkmenistan :

Phone : +99312-48 84 07

Fax : +99312-48 84 09

Email : ndavletova@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through NGOs and IOs
- Ministry of Foreign Affairs, State Migration Service (SMS), Prosecutor General's Office



NATIONAL EMERGENCY HOTLINE

"Ynam" Hotline in Ashgabat :

+99312463514

"Beyik Eyam" Hotline in Turkmenabad:

+99342-23 22 29

Uzbekistan

MAIN TRENDS AND FIGURES



- ◎ 676 victims identified in 2017
- ◎ Main types of exploitation : forced labour and sexual exploitation
- ◎ A source country for : Russian Federation, Kazakhstan, Turkey

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◎ Assistance provided through NGOs and at a government-funded trafficking rehabilitation center

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Central Asia :

Phone : +998 71 120 56 97 (Tashkent, UZ)

Phone : +7 7172 696 553 (Astana, KZ)

Email : iomastana@iom.int

Email : stoshbaev@iom.int



NATIONAL EMERGENCY HOTLINE

Ministry of Internal Affairs of Uzbekistan
Hotline :

+998 71 233 38 82

1102

Viet Nam

MAIN TRENDS AND FIGURES



- 991 victims of trafficking identified in 2017*
- Main types of exploitation : forced labour, sexual exploitation, false marriage
- Breakdown adult/children VoTs (if available) :
90% of victims are women and children. 80% of victims are from ethnic minorities groups*
- Main countries of origin : Viet Nam

* Source: National Action Plan

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Initial Assistance provided by the Border Guard upon victim's return
- Reintegration assistance provided by Department of Social Vice Prevention at Central and Provincial Levels
- Other stakeholders involving : Women's Union, Legal Aid Department, Government and Non-government Shelters for victims of trafficking

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Vietnam :

Address : Level 12A, CMC Tower, Duy Tan, Cau Giay, Hanoi, Vietnam

Phone : 024-3736-6258 (ext. 114) / Fax : 024-3736-6259

Email : linhhoang@iom.int / Website : www.iom.int.vn



NATIONAL EMERGENCY HOTLINE

- Hotline for free counselling by
the Department of Child Protection : **111**

- Hotline of the Ministry of Public Security
on Counter-Trafficking :

0692345179

Email: chongbuongngui@gmail.com

- Hotline of the Peace House for shelter
and assistance for victims of trafficking
and victims of domestic violence:

0946833380

OR

02437280936

EUROPE

Albania

MAIN TRENDS AND FIGURES



- 105 Victims and potential victims of trafficking identified in 2017 (49 adults and 56 children)
- Source and destination country
- Main types of exploitation : sexual exploitation, forced labour, child begging
- Main country of origin : Albania



CONTACT FOR ASSISTED VOLUNTARY RETURN

Ministry of Internal Affairs,
Office of the National Anti-Trafficking
Coordinator
Ministria e Punëve të Brendshme –
Address : Sheshi Skënderbej, nr.3 – Tiranë
Phone : + 355 4 2233540
Website : www.punetebrendshme.gov.al/al/k-k-a-t

Responsible Authority in Albania :
Autoriteti.pergjegjes@punetebrendshme.gov.al
IOM Albania :
Address : Rruga “Ibrahim Rugova”,
Nd. 42, H. 4 – Tirana
Phone : +355 42 25 78 36
Email : infotirana@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelter, medical, psychological assistance, legal counselling available through NGOs and Social Care centers.
- State Police Structures, Regional Offices of the SSS, Regional Directorates of Education and of Health, CPUs (Child Protection Units) in the municipalities.

NATIONAL EMERGENCY HOTLINE – free hotline : **116 006** (confidentiality is fully guaranteed)



– The Android smartphone app called “Raporto! Shpeto” (Report! Save!) can be downloaded for free from the Google Play store and includes : Hotline direct dial, Map to services, Services database, Report trafficking and Knowledge center.

Austria

MAIN TRENDS AND FIGURES



- 327 victims of trafficking identified in 2017
- Main types of exploitation : sexual exploitation, domestic servitude, forced labour, forced begging
- Main countries of origin : European Union countries (mainly Romania, Bulgaria, Hungary and Slovakia), but also Bosnia and Herzegovina, Serbia, Nigeria, the Philippines, China, Indonesia

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Accommodation, psychosocial, social, legal and health counselling
- Assistance through the LEFÖ Intervention Center for Trafficked Women (for women and girls age 15 and up) : <http://www.lefoe.at/>
- MEN VIA (specialized center for trafficked men) : www.men-center.at
- Drehscheibe center of the Child and Youth Welfare of the City of Vienna (for unaccompanied foreign minors and trafficked children)
- Herzwerk (streetworking organization) : herzwerk-wien.com
- Solwodi (shelter for women wishing to leave prostitution) : <http://www.solwodi.at/>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Austria :

Email : iomvienna@iom.int

Phone : +43 1 585 3322

Return counselling organizations :

LEFÖ Intervention Center for

Trafficked Women :

Email : ibf@lefoe.at

Caritas Return Counselling

Verein Menschenrechte Österreich

Federal Province of Carinthia



NATIONAL EMERGENCY HOTLINE

Federal Criminal Intelligence Service :

+43-677-61343434

Belarus

MAIN TRENDS AND FIGURES



- 137 victims identified by National Referral Mechanism stakeholders in 2017
- Main types of exploitation : sexual exploitation and forced labour
- Country of origin and destination
- A source country for : Russia, Poland, Turkey



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belarus :

Email : IOMMinskCTUnit@iom.int
IOMMinskOperationsUnit@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Formal national referral mechanism adopted in 2015
- Temporary shelter and free medical services
- Assistance through NGOs, IOM, IOM Rehabilitation Center, state shelters



NATIONAL EMERGENCY HOTLINE

National number : **113**

For mobile telephone users of Velcom and MTS :

8 801201 5555

For international calls :

+375 162 21 8888

Belgium

MAIN TRENDS AND FIGURES



- 137 victims of trafficking identified and assisted in 2017
- Main types of exploitation : Sexual exploitation, forced labour and forced begging
- Main countries of origin : Nigeria, Morocco, Romania, Egypt, Hungary, Thailand, Bulgaria, China, Spain, Portugal, Viet Nam



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belgium :

Ms. Elisabeth Palmero

Phone : +32(0)22877422

Email : epalmero@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance includes : accommodation, psychosocial and medical assistance, legal counselling
- Assistance available in the 3 specialized reception centres :
 - Pag-Asa (Brussels)
 - Sürya (Liège, Wallonia)
 - Payoke (Antwerp, Flanders)
- Specific reception centres for unaccompanied minors :
 - Minor Ndako (Brussels)
 - Juna (Flanders)
 - Esperanto (Wallonia)



NATIONAL EMERGENCY HOTLINE

Pag-Asa : **04 232 40 30**

Sürya : **02 511 64 64**

Payoke : **03 201 16 90**

Bosnia and Herzegovina



MAIN TRENDS AND FIGURES

- ◉ In 2017 the government identified 82 potential trafficking victims
- ◉ Main types of exploitation : sex trafficking, forced labour, forced begging, involuntary sexual servitude in forced marriages
- ◉ Main countries of origin : in previous years, victims from Cuba, Gambia, Libya, and Serbia were subject to trafficking in Bosnia. Bosnia is a transit country for Ukrainians subjected to trafficking in Germany. Bosnian women and girls are subjected to sex trafficking within the country in private residences, motels, and gas stations. Economically marginalized Romani children are subjected to forced begging and involuntary domestic servitude in forced marriages. Foreign women and girls from European countries are vulnerable to sex trafficking within the country. Bosnian victims are subjected to sex trafficking and forced labour in construction and other sectors in countries across Europe including Croatia, France, Serbia, Slovenia, and Austria



ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED

- ◉ The three pillars of the National Referral Mechanism (NRM) :
 - State Coordinator for Combatting Trafficking in Human Beings and Illegal Migration in BiH (CTHB)
 - Strike Force for the Fight against Trafficking in Persons and organized Illegal Immigration
 - Regional Monitoring Teams (RMTs)
- ◉ Two further public institutions with a substantial specific role with respect to the Trafficking in Persons :
 - Ministry of Human Rights and Refugees (MHRR)
 - MoS Sector for Immigration and Service for Foreigner's Affairs (SFA)
- ◉ Victims of trafficking are entitled to physical protection, to the preservation of their privacy and identity, safe accommodation, medical assistance, legal counseling in a language they understand, legal assistance during criminal proceedings, education and training opportunities, assistance in employment and other social measures depending on the availabilities of funds. Currently, the centres receiving government funds are managed by two CSOs : IFS-Emmaus (for assistance and protection for both foreign and national victims) and Medica Zenica (foreign victims only)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Bosnia and Herzegovina :
Ms. Edita Selimbegović
Email : eselimbegovic@iom.int



NATIONAL EMERGENCY HOTLINE

No specific hotline available **112** (Police)

Bulgaria

MAIN TRENDS AND FIGURES



- 407 victims of trafficking officially identified. During the same period, IOM assisted 91 victims (among which 53% women).
- Main types of exploitation : sexual exploitation, forced labour, forced begging
- Bulgaria is mainly a source country for Sweden, Spain, France, Germany



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Bulgaria :

Ms. Tsvetelina Naydenova

Phone : 00359 2 93 94 774

Mobile : 00359 884 60 29 87

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through NGOs : A21 <https://080020100.bg> and IOM
- National Commission for combating trafficking in human beings



NATIONAL EMERGENCY HOTLINE

IOM Hotline against trafficking :

+359 2 93 94 777

Bulgarian National Human Trafficking Resource Line :

+359 800 20 100 (from abroad)

0800 20 100 (from Bulgaria)

Croatia

MAIN TRENDS AND FIGURES



- 29 victims identified in 2017 (14 children and 15 adults, 13 women and 16 men) among which 19 Croatian nationals
- Main types of exploitation: sexual exploitation, forced criminality, forced labour
- Main countries of origin :
Croatia is a destination, source, and transit country



CONTACT FOR ASSISTED VOLUNTARY RETURN

Ministry of the Interior

Address : Ulica grada Vukovara 33,

HR-10 000 Zagreb

Phone : + 385 1 6122 111

Email : pitanja@mup.hr

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelter, medical, psychological, social and legal assistance provided by relevant state bodies, the Croatian Red Cross and national NGOs



NATIONAL EMERGENCY HOTLINE

- Toll free hotline

0800 77 99

- Police

192

Czechia

MAIN TRENDS AND FIGURES



- 14 victims identified in 2017
- A country of destination and transit more than a source country
some in-country trafficking cases are identified.
- Main types of exploitation : sexual exploitation, forced labour
and few forced marriages
- Main countries of origin :
Romania, Bulgaria, Ukraine, Slovakia as well as Nigeria and
Moldova



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Czech Republic :
Phone : (+420) 233 37 01 60
Email : prague@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided by specialized NGOs (La Strada, Caritas,
Diakonia) for any branch of Police or IOM Prague.
- Above mentioned NGOs are usually service providers for
any assistance needed (psycho-social, legal...).
- Victims can stay in shelters run by NGOs and they can be
treated under the Program for Victim Support and Protection.



NATIONAL EMERGENCY HOTLINE

La Strada SOS Hotline :

+420 222 71 71 71

- Caritas :

+420/251552790 or
+420/737234078 non-stop

- Diakonie **+420/731605857**
scps@diakonie.cz

- Emergency phone : **158**

- Police : **112**

Denmark

MAIN TRENDS AND FIGURES



- 98 victims identified in 2017 (8 men, 86 women, and 4 transgender). 3 of the identified victims were children.
- Main types of exploitation : sexual exploitation, forced labour, forced criminality
- Main countries of origin : Nigeria, Romania, Thailand, Uganda, Brazil, Ghana and Viet Nam.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Denmark :

Address : UN City, Marmorvej 51,
2100 Copenhagen, Denmark.
Phone : +45 45 33 53 90/94

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assisted return and re-integration available
- Possibility to apply for asylum if persecution is feared in the country of origin
- Housing provision or protected stay, health services, social, psychological and legal counselling
- Eligibility for a reintegration benefit upon return to country of origin/residence
- Assistance through NGOs and ministerial authorities, as well as the Danish Centre against Human Trafficking



NATIONAL EMERGENCY HOTLINE

The Danish Centre against
Human Trafficking :

+45 70 20 25 50

Estonia

MAIN TRENDS AND FIGURES



- 12 victims of trafficking identified in 2017
- Main types of exploitation: sex trafficking (women and girls), forced labour (men, women and children) – particularly in the construction, cleaning and social welfare sectors, as well as in seasonal jobs, and forced criminality of children (such as theft)
- Main countries of origin: Estonian women and children are subjected to sex trafficking within Estonia and in other European countries (stateless residents in Estonia are especially vulnerable to trafficking). Men and women from Estonia are subjected to forced labour within Estonia and elsewhere in Europe. Men from Ukraine, Moldova, Belarus, and Georgia are subjected to labour exploitation within Estonia, particularly in construction, agriculture and forestry. Vietnamese nationals transiting in Estonia are believed to be subjected to forced labour and sexual exploitation in other EU countries.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided by NGOs, primarily Atoll Centre, Eluliin (focus on sexual exploitation, provision of shelter and other services, including rehabilitation) and Living for Tomorrow (labour exploitation)
- State assistance: Estonian Social Insurance Board, permitting victims to receive comprehensive, government-funded, trafficking-specific services.
- Estonian Police and Border Guard Board identify Victims of Trafficking



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Estonia :

Email : varre@iom.int; iomtallinn@iom.int

Phone : +372 611 6088 and +372 56233083



NATIONAL EMERGENCY HOTLINE

Ministry of Interior - operational line for Estonians abroad (24h/7days) - <http://reisitargalt.vm.ee/>

+372 53 01 9999

Finland

MAIN TRENDS AND FIGURES



- From January to June 2018 , the National Assistance System for Victims of Trafficking assisted 76 victims.
- Main types of exploitation : Sexual exploitation, labour exploitation, forced marriages
- Main country of origin : Iraq, Somalia and Afghanistan

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through municipalities (for victims who have residence in Finland) or through National Assistance System (for victims who do not have residence in Finland) : counselling and guidance, social assistance, health care services, income support, accommodation, interpreting services and legal counselling
- NGOs provide low threshold basic services to complement the ones offered by municipalities and the Assistance System



CONTACT FOR ASSISTED VOLUNTARY RETURN

National Assistance System
for victims of trafficking :
Phone : +358 2954 63177
Website : www.ihmiskauppa.fi

IOM Helsinki :
Address : Unioninkatu 13, 00130 Helsinki
Phone : +358 96841150



NATIONAL EMERGENCY HOTLINE

National Assistance System
for victims of trafficking :

+358 2954 63177

France

MAIN TRENDS AND FIGURES



- In 2017, the government identified 894 victims of exploitation. Approximately 15 percent of victims were children
- Main types of exploitation : sexual exploitation, forced labour, forced begging, domestic servitude
- The victims identified in 2017 included 293 French, 132 Nigerian, 112 Romanian, 68 Chinese, 58 Brazilian, and 231 from other nationalities

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to residence permit
- Assistance (accommodation, medical care, legal assistance, etc.) through NGOs : National Network for the Assistance and Protection of Human Trafficking Victims (Ac.Sé network, gathering 70 partners)
Website : <http://www.acse-alc.org>
- Other NGOs and institutional actors contact details can be found in the [CARE + leaflet](#)



CONTACT FOR ASSISTED VOLUNTARY RETURN

French Office for Immigration and Integration (OFII) :

Address : 83-85 rue Patay 75013 Paris

Phone : +33 (0) 1 55 28 19 40

Website : www.ofii.fr

www.retourvolontaire.fr

IOM France : Ms. Fanny Ruinart

Email : fruinart@iom.int

Phone : +33 (0) 1 40 44 06 84 / 91



NATIONAL EMERGENCY HOTLINE

National Network for the Assistance and Protection of Human Trafficking Victims
Hotline :

0 825 009 907 (from France)

+ 33 (0) 4 92 15 10 51 (from abroad)

Germany

MAIN TRENDS AND FIGURES



- 24 victims identified in 2017
- Types of exploitation : forced labour and sexual exploitation (men, women and children)
- Main countries of origin of sexual exploitation victims : Bulgaria, Romania, Hungary, Albania



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Germany :
Phone : + 49 30 278 778 46

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through the German Assisted Voluntary Return & Reintegration (AVRR) project
- Assistance through the German NGO Network against Trafficking in Human Beings (KOK – 70 NGOs)
Website : www.kok-gegen-menschenhandel.de



NATIONAL EMERGENCY HOTLINE

National violence against women
hotline support :

+49 8000 116 016

Greece

MAIN TRENDS AND FIGURES



- 14 victims of trafficking identified in 2017 according to data from the Hellenic Police, this figure does not include the victims identified by international organizations and CSOs
- Main types of exploitation : sexual exploitation, forced labour, forced begging
- Main countries of origin for victims of sexual exploitation : Eastern Europe (Bulgaria, Romania, Russia), Albania, Greece, Nigeria

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to residence permit
- Assistance through NGOs (A21, HOPE SPOT, ARSIS, IOM)
- Anti-Trafficking Unit of the Hellenic Police



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Greece :

Phone : +30 210 99 19 040



NATIONAL EMERGENCY HOTLINE

Human Trafficking Resource Line :

1109

Hungary

MAIN TRENDS AND FIGURES



- 33 victims of trafficking identified in 2017
- Main types of exploitation : sexual exploitation, labour exploitation
- Hungary is a source, transit, and, to a lesser extent, destination country for men, women, and children. Vulnerable groups include Hungarians in extreme poverty, undereducated young adults, Roma, single mothers, asylum seekers and unaccompanied minors, and homeless men. Hungarian women and children are subjected to sex trafficking within the country and abroad, mostly within Europe, with particularly high numbers in Germany, Netherlands, and France. Hungarian men and women are subjected to forced labour domestically and abroad, particularly in Germany, the United Kingdom, and Netherlands



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Budapest

Phone : +36 14722500

Email : iombudapest@iom.int

IOM Budapest Operations :

Phone : +36 14722500; +36 302213709

Email : iombudapestops@iom.int

Website : <http://www.iom.hu/>

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- IOM : return assistance, arrival assistance, reintegration assistance, referral to other service providers
- NGOs: reintegration assistance (shelter placement, psychological support, medical support, social work, legal aid, job search assistance, vocational trainings, etc.).
More information available at <http://www.ravot-eur.eu/en/>



NATIONAL EMERGENCY HOTLINE

National Crisis Management and
Information Telephone Service (OKIT)
- okit@csbo.hu

+36 80205520

Italy

MAIN TRENDS AND FIGURES



- The Department of Equal Opportunity (DEO) reported that 1,354 potential victims were assisted in 2017; however, this figure did not differentiate between victims of trafficking and other forms of exploitation.
- Approximately 6,599 victims of trafficking were identified and assisted by IOM in 2016.
(Data on victims arrived by sea in 2016 are available at the IOM report https://italy.iom.int/sites/default/files/documents/IOM_report_trafficking_2017.pdf)
- Types of exploitation : sexual exploitation, forced labour, forced begging and forced criminality
- Main countries of origin for sexual exploitation and forced labour victims : Nigeria, Romania, Morocco, China and Côte d'Ivoire

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit
- Assistance through NGOs and IOs : Anti Trafficking Network, IOM



CONTACT FOR ASSISTED VOLUNTARY RETURN

REVITA – Italian Voluntary Return Network
Hotline : 800 2000 71

IOM Italy :

Email : ritorno@iom.int

Phone : 064416091 – 06441609235



NATIONAL EMERGENCY HOTLINE

National hotline against trafficking :

800 290 290

Ireland

MAIN TRENDS AND FIGURES



- 103 victims of trafficking officially identified in 2017, including 4 children. 68 were female victims and 35 were male
- Main types of exploitation: sexual exploitation (63), forced labour (35), forced criminal activities (4), forced begging (1)
- Main countries of origin: Ireland (28), Romania (14), Indonesia (12), Nigeria (12) with the rest coming from Europe, Africa, South Asia, Near East and South America



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Ireland

Address : 116 Lower Baggot St, Dublin 2, Ireland

Website : www.iomireland.ie

Phone : 1800 406406 (free phone number)

Phone : 01 6760655

Email : iomdublin@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- The Anti-Human Trafficking Unit in the Department of Justice has primary responsibility for coordinating government policy and actions to maximize the effectiveness of national and international efforts
- Accommodation is provided by the Reception and Integration Agency (RIA) of the Department of Justice, to persons who are EEA and non-EEA nationals (<http://www.ria.gov.ie/>)
- The Health Service Executive (HSE) undertake individualised Care Plans for victims of trafficking in human beings who have been notified to them by An Garda Síochána (Irish Police) and with the consent of the victim. General health screening; referral to a doctor; mental health service; intervention regarding allowances, school fees, travel vouchers, housing supplement and legal support actions around housing; access to the labour market, vocational training and education, etc.
- The Legal Aid Board provides free legal advice to victims (<https://www.legallaidboard.ie/en/>)
- NGOs can provide victims with practical, emotional and psychological support and they can refer them to other medical services. The Immigrant Council of Ireland and the Migrants Rights Centre of Ireland provide legal advice and support. Ruhama can also be of assistance to victims in their personal development.



NATIONAL EMERGENCY HOTLINE

There is no dedicated hotline for trafficking victims. There is a national hotline to allow people to report crimes confidentially

Crimestoppers **1800 25 00 25**

www.crimestoppers.ie/index.php?p=home

Ruhama, NGO working with female victims of sexual exploitation and those affected by prostitution freetext number:

Freetext the word **REACH** to **50100**

<https://www.ruhama.ie/help/>

Latvia

MAIN TRENDS AND FIGURES



- Authorities and NGOs identified 24 new victims in 2017, an increase from 14 victims in 2016 (6 male, 18 female, 3 of whom were children subjected to sexual exploitation)
- Main types of exploitation : forced labour and sexual exploitation
- Latvia is a country of origin for forced labour, sexual exploitation and brokered marriages



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Latvia :

Phone : +371 67503627

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through NGOs and IO: Shelter "Safe house", RCW Marta, IOM - <http://marta.lv>
- Riga City Council Welfare Department, 3rd Division for Action against Trafficking in Human Beings
- Living on the Avails of Prostitution of the Organised Crime Enforcement Department of the Central Criminal Police Department of the State Police



NATIONAL EMERGENCY HOTLINE

Phone line managed by Marta Center
(only on working days and during working hours)

800 020 12

National police and emergency numbers :

110 / 112

Lithuania

MAIN TRENDS AND FIGURES



- 60 victims of trafficking identified in 2017; during the same period 35 new criminal investigations have been initiated.
- Main types of exploitation : forced labour, illegal activities, sexual exploitation
- Main countries of origin : Lithuania (40 persons), Nepal (18 persons), Ukraine (2 persons)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Based on their needs, victims can get psychological support, emergency medical care, temporary housing, food and other basics, legal aid and other support related to pre-trial investigation, integration into the labour market etc. Police and/or help organization will organize necessary assistance.
- Information leaflets provided by the Ministry of Interior (<https://vrm.lrv.lt/>) are available here : [English](#) / [Lithuanian](#)
- Center Against Human Trafficking and Exploitation - <http://www.anti-trafficking.lt/>

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Vilnius :

Website : <http://returnhome.lt/en>

Phone : +37 052404489 or 880012342 (toll-free number, only from Lithuania)



NATIONAL EMERGENCY HOTLINE

- Center Against Human Trafficking and Exploitation

+37067961617 or **+37065298187**

(call numbers available 24 hours a day)

Email : info@anti-trafficking.lt
centras1@missing.lt

- Police hotline

+370 52725372

Email : prekybazmonemis@policija.lt

- Consular assistance number provided by the Ministry of Foreign Affairs

+37052362444

(free call number available 24 hours a day)

Email : pilieciai@urm.lt

Luxembourg

MAIN TRENDS AND FIGURES



- In 2017 authorities identified 11 trafficking victims. Out of them, 7 received assistance from government-funded shelters. In the first half of 2018, 5 victims of trafficking were detected and identified but only 2 stayed in the assistance program.
- Main types of exploitation: Labour exploitation, domestic servitude and forced prostitution
- Main countries of origin: Asian and African countries, West Europe, South America



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Country Office Belgium
and Luxembourg :
Luxembourg Office
Viviane Van Hoeck
Phone : +352.621.401.823
Email : vvanhoeck@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- In Luxembourg, there are 2 Assistance Services for victims of trafficking. They play a coordinating role and work closely with 2 shelters for women and 2 associations who can offer shelter for men. Victims are offered medical and psychological assistance, a free lawyer, social security, language classes, interpreter, if needed, and assistance in administrative and daily procedures.
- Structures assisting victims of trafficking in Luxembourg are :
 - SAVTEH :
<https://fed.lu/wp/services/savteh/>
 - COTEH :
<http://fmppo.lu/services/service-dassistance-aux-victimes-de-la-traite-des-etres-humains/>



NATIONAL EMERGENCY HOTLINE

Not available

Montenegro

MAIN TRENDS AND FIGURES



- ◉ No victims of trafficking identified in 2017. Authorities identified 4 potential victims of trafficking in 2017. The government also identified 3 female children forced into marriage and vulnerable to domestic servitude (2 children forced into marriage in 2016)
- ◉ Main types of exploitation : child marriage (Roma girls)
- ◉ Main countries of origin : victims are primarily from Montenegro

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Shelter and medical, legal, and psychological assistance provided by the government
- ◉ Governmental stakeholders : Ministry of Interior (National Office for Fight against Human Trafficking, Police Department), Ministry of Labour and Social Welfare, Ministry of Health, Ministry of Education, Supreme state prosecutor's office
- ◉ NGOs: Montenegrin women's lobby, SOS Niksic



CONTACT FOR ASSISTED VOLUNTARY RETURN

National Office for Fight against Human Trafficking.

Address : Bulevar Mihaila Lalića 1, 81000 Podgorica, Montenegro
Phone : +382 20 245 282
Email : antitrafiking@t-com.me

IOM Montenegro

Address : UN Eco House, Stanka Dragojevic
bb, 81000 Podgorica, Montenegro
Phone : +382 20 447 410
Email : iommontenegro@iom.int



NATIONAL EMERGENCY HOTLINE

116 666

Netherlands

MAIN TRENDS AND FIGURES



- In 2016, the latest year for which these data were available, the government-funded national victim registration center and assistance coordinator registered 952 possible victims of trafficking.
- Period 2012–2016, in total 7,079 possible trafficking victims officially registered
National Rapporteur however estimates on average 6,250 victims annually (multiple systems estimation methodology)
- Types of exploitation : sexual exploitation, labour exploitation and forced illicit activities
- Main countries of origin : Netherlands, Romania, Poland, Hungary, Bulgaria



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM The Netherlands :

Phone : + 31 (0) 88 – 746 44 66

Website : www.iom-nederland.nl

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to a temporary residence permit
- Shelter, social assistance, medical care & legal aid
- Main care coordinator : Comensha
Website : <http://mensenhandel.nl/>
- Victims of labour exploitation can also ask guidance from Fairwork
Website : <https://www.fairwork.nu/>



NATIONAL EMERGENCY HOTLINE

Comensha Helpdesk :

033 – 448 11 86

Norway

MAIN TRENDS AND FIGURES



- 262 victims of trafficking identified in 2016 (the Government did not report on identified/assisted victims in 2017)
- Main types of exploitation: Norway is a destination and, to a lesser extent, transit and source country for women and girls subjected to sex trafficking, and for men and women subjected to forced labour in domestic service, cleaning, and construction
- Children are subjected to domestic servitude, forced begging, and forced criminal activity, such as shoplifting and drug sales
- Main countries of origin : Eastern Europe and Africa—particularly Bulgaria, Lithuania, Nigeria, and Romania, as well as victims from Pakistan and Philippines



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Norway :

Visiting address : Skippergata 33.

0028 Oslo

Phone : +47 23105320

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ROSA provides assistance throughout Norway, 24 hours a day, to victims of trafficking



NATIONAL EMERGENCY HOTLINE

ROSA :

+47 22331160

Poland

MAIN TRENDS AND FIGURES



- Law enforcement identified 155 potential trafficking victims in 2017
- Main types of exploitation : forced sexual labour, forced labour, forced begging
- Main countries of origin for forced sexual labour and forced labour : Bulgaria, Romania, and Ukraine



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Poland :
Phone : (+48 22) 628 24 13

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit and, pending on case, possibility for permanent residential permit
- Assistance through NGOs and IO :
La Strada, Nobody's Children Foundation, IOM



NATIONAL EMERGENCY HOTLINE

National Intervention and Consultation
Centre for Victims of Trafficking (KCIK) :

+48 22 628 01 20

Portugal

MAIN TRENDS AND FIGURES



- Accordingly to the Observatory on Trafficking in Human Beings, in 2017, 175 suspected THB victims (total registrations) were flagged: 150 "In Portugal" and 25 "Abroad". Of the total, and at the time of the Annual Report, 4 victims had been confirmed.
- For the subsample of records classified as "Confirmed; Pending/Under Investigation; Reported by NGO/Other Entities", in 2017 Portugal registered a highest number of third countries, but with fewer (presumed) victims by citizenship versus a smaller number of nationalities from the EU Member States, but with a higher number of (presumed) victims by citizenship. There was and an incidence of Romanian nationals and Portuguese nationals, the only two EU Member State countries registered. Citizens from 20 third countries have been registered with and incidence of nationals from Moldova. Portugal is a destination, transit and source country for men, women and children for several types of exploitation but primarily for Labour exploitation.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance is provided by non-governmental and governmental organizations (shelter, medical and psychological assistance, social support, legal counselling and assisted return are available as an option to all victims);
- There are four specialized shelters: two for women and their children, one for men, and one specifically for children.
- There are five specialized multidisciplinary teams managed by APF providing 24/7 assistance to victims: North, Center, Lisbon, Alentejo and Algarve;
- The National Network for Support and Protection, coordinated by the Commission for Citizenship and Gender Equality is active since 2013 and gathers the main stakeholders working on this field.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Portugal:

Phone: +351 21 324 29 40

Email: iomlisbon@iom.int



NATIONAL EMERGENCY HOTLINE

MULTIDISCIPLINARY TEAM
(available 24h)

- North **918 654 101**

- Center **918 654 104**

- Lisbon **913 858 556**

- Alentejo **918 654 106**

- Algarve **918 882 942**

NATIONAL SOS
MIGRANT HOTLINE

808 257 257

(PT only)

+351 218 106 191

SOCIAL EMERGENCY
HOTLINE

144

(PT only)

Republic of Moldova

MAIN TRENDS AND FIGURES



- The government identified 249 trafficking victims in 2017 (48 were children)
During the same period IOM assisted 124 victims, out of them 80 cases newly identified and assisted
- Main types of exploitation : sexual exploitation and forced labour

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available for repatriated victims at Chisinau Assistance and Protection Center
- Shelter and medical, legal, and psychological assistance provided by the government, regardless of the victims' cooperation with law enforcement

CONTACT FOR ASSISTED VOLUNTARY RETURN



Ministry of Health, Labour and Social Protection -
National Coordination Unit of the NRS
Phone : (+373 22) 727274
Email : coordonator.snr@mmps.gov.md

IOM Moldova : Ms. Irina Arap, 36/1, Ciuflea str. MD 2001 Chisinau
Phone : (+373 22)232940 ext.119 / Mobile : +373 692 79690



NATIONAL EMERGENCY HOTLINE

National hotline against trafficking :

0800 77 777 (from Moldova)

23.33.09 022 (from abroad)

Hotline in the Transnistria region :

0800 88888

Romania

MAIN TRENDS AND FIGURES



- Mainly a source country for other European countries
- 662 victims identified in 2017, the lowest number identified in over a decade and a decline from 757 identified victims in 2016 and 880 in 2015
- Breakdown adult/children : 76% women, 51% children
- Main types of exploitation : sexual exploitation and forced labour (69%)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Romania :

Address : 11 Viitorului Str.,
Bucharest 2, Romania,
Phone : +40 21 211 45 65
Email : iombucarest@iom.int
Website : www.oim.ro

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through international and non- governmental organizations (counselling and assisted return as well as social, psychological, legal, and vocational assistance) :
 - IOM, in partnership with ADPARE Bucharest (Asociația pentru Dezvoltarea Practicilor Alternative de Reintegrare si Educatie), is implementing TaNGO : Tandem with NGOs to support victims of trafficking of human beings,
 - Asociația Pro Refugiu Bucharest,
 - Generatie Tanara Timisoara,
 - People to People Oradea,
 - Asociația Betania Bacau,
 - Asociația Global Help Craiova.



NATIONAL EMERGENCY HOTLINE

0 800 800 678

Russian Federation

MAIN TRENDS AND FIGURES



- The government identified 20 trafficking victims in 2017. According to law enforcement statistics, all identified victims were Russian; 4 victims were females subjected to sex trafficking, 6 were men subjected to forced labour, and 10 were children
- Main types of exploitation : forced labour, forced begging, sexual exploitation, and domestic servitude
- A source country for : Northeast Asia, Europe, Turkey, Middle East, and North America
- Destination and transit country for : Southeast Asian countries, Africa, CIS countries



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Russia :

Email : iommoscow@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided by international organizations and NGOs: "Alternative", Volunteer's movement against slavery (rescuing from modern slavery, providing safe housing, psychological, legal, medical assistance, restoration of documents, safe voluntary return) and "Safe House" Foundation (prevention, awareness raising, rehabilitation, consulting on psychological and social issues).
- Shelter operated by the Russian Red Cross in St Petersburg
- Shelter for female victims of domestic violence and human trafficking in Moscow operated by NGO Kitezh



NATIONAL EMERGENCY HOTLINE

National Hotline for migrants, refugees and VoTs

8 800 333 0016 – St Petersburg Red Cross

8 800 550 7140 – "Alternative"

Volunteer's movement against slavery

Free HotLine for VoTs

Rabstvo2013@yandex.ru

<https://protivrabstva.ru>

"Safe House" Foundation NGO

+7 926 073 9575

Serbia

MAIN TRENDS AND FIGURES



- From January to 15 September 2018, 119 potential victims of trafficking were referred to the Centre. Out of this number, process of identification was finalized for 101 persons and 31 victims were identified (9 female, 2 male) among which 10 female children *
- Main types of exploitation : sex trafficking and forced marriages followed by labour exploitation, forced begging and forced participation in crimes
- Main countries of origin : in 2018 more than 90 per cent of victims were from Serbia. Until mid-September 2018, 1 victim from Pakistan and 1 from Afghanistan were identified

* Formal identification of victims of trafficking is a mandate of the Centre for the Protection of Victims of Human Trafficking, a government institution within the Ministry of Labour, Employment, Veteran and Social Affairs.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belgrade :

Address : Skenderbegova 3, 11000 Belgrade

Email : IOMBegAOps@iom.int ;

IOMBegAAVR@iom.int

Phone : +381 11 3282 075



NATIONAL EMERGENCY HOTLINE

- Centre for the Protection of Victims of Human Trafficking

+381 63 610 590

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- The Centre for the Protection of Victims of Human Trafficking is a government institution in charge of formal identification of victims, assessment of victims' needs, referral to adequate assistance mechanisms and coordination / follow up of their reintegration
- Besides governmental social protection system, 2 specialized NGOs provide assistance to victims : Atina (different services and shelter for female victims) and Astra.

Slovenia

MAIN TRENDS AND FIGURES



- 66 victims of trafficking identified in 2017
- Main types of exploitation : sex trafficking, forced labour, forced begging, servitude
- Main countries of origin : Dominican Republic, Ukraine, Serbia, Hungary, Republic of Moldova, Slovenia, Slovakia, Bulgaria, Romania, Bosnia and Herzegovina



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Ljubljana :

Address : Dunajska cesta 5,

1000 Ljubljana, Slovenia

Phone : +386 1 434 73 51

Email : iomljubljana@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Crisis accommodation and care during 30-day recovery and reflection period
- Safe accommodation and care
- First psychosocial assistance, emergency medical assistance, (legal) counselling, escort, interpretation and translation, material assistance, assistance with regulation of status in the Republic of Slovenia, assistance in returning to country of origin and (re)integration
- Main stakeholders involved : National Coordinator for Combatting THB, Ministry of the Interior, the Police, Ministry of Labour, Family and Social Affairs, Specialized Prosecutor's Office, Caritas, Društvo Ključ, IOM



NATIONAL EMERGENCY HOTLINE

Caritas Slovenia

+386 1 300 59 60

mobile : **+386 31 470-151**

Slovakia

MAIN TRENDS AND FIGURES



- Mainly country of origin
- 85 victims identified in 2017
- Main types of exploitation : forced labour, sexual exploitation, forced begging, forced marriages
- Main destination countries : the UK, Germany, Slovakia, Denmark
- Estimated to be also transit or destination country for victims of forced labour from Romania, Ukraine, Vietnam, Thailand, China, The Philippines
- Vulnerable groups :
 - Slovak women of Romani descent subjected to forced marriages combined with forced labour or sex trafficking
 - disabled people subjected to forced begging
 - homeless people exploited for forced labour
 - Slovak children of Romani descent subjected to sexual exploitation internally and forced criminal behavior in the UK



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Slovakia :

Phone : +421 02 5249 0511

Email : bratislavatrafficking@iom.int



NATIONAL EMERGENCY HOTLINE

National Line for Support to Victims of Trafficking (operated Mon-Fri 8:00 to 20:00)

+421 800 800 818

(operated 24/7)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- National programme of support and protection for victims of human trafficking (provides assisted voluntary return and complex reintegration services incl. safe housing)
- SKC Dotyk, Caritas Slovakia, IOM Slovakia
- Ministry of Interior of the Slovak Republic

Spain

MAIN TRENDS AND FIGURES



- 1,117 victims identified in 2017 (figures provided by Ministry of Interior), of which 577 for sexual exploitation, 533 for labour exploitation, 3 for forced marriages; 3 for forced begging and 1 for forced criminal activities.
- Main types of exploitation : sexual exploitation, labour exploitation, forced marriages, forced criminal activities and forced begging
- Main countries of origin for sexual exploitation: Romania, Nigeria, China and Spain
- Main countries of origin for forced labour : Spain, Morocco, Romania and China

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit and asylum
- Assistance through NGOs and IOs : APRAMP, Proyecto Esperanza and SICAR (run by the Sisters Adoratrices), Villa Teresita, ACCEM, Médicos del Mundo, Caritas, Fundacion Cruz Blanca, Cruz Roja, APIP-ACAM, Diaconía, Asociación TRABE, IOM
- National Rapporteur on Trafficking in Persons



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Spain :

Phone : +34 915943670



NATIONAL EMERGENCY HOTLINE

900 152 152

Spanish National Police : **900 10 50 90**

APRAMP 24H Hotline : **+34 609 589 479**

Proyecto Esperanza
24H Hotline : **+34 607 542 515**

Fundación Amaranta
24H Hotline : **+34 669 637 636**

Villa Teresita
24H Hotline : **+34 616 097 238**

AMAR DRAGOSTE
24H Hotline : **+34 615 430 452**

Sweden

MAIN TRENDS AND FIGURES



- 225 victims of trafficking or potential victims identified in 2017
- Main types of exploitation : sexual exploitation and forced begging
- Main countries of origin : Bulgaria and Romania

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Support available through municipalities or NGOs : accommodation, psychological support and advice, health services, social support, legal information and support, protective measures
- The Swedish Gender Equality Agency leads the National Task Force against Prostitution and Trafficking (NMT). In addition, each region in Sweden has an Anti-trafficking Coordinator, who are part of NMT, and who assist and advise regional authorities, and refer each case to the correct authority

CONTACT FOR ASSISTED VOLUNTARY RETURN



The National Task Force against Prostitution and Trafficking (NMT)
– Hotline for people assisting victims of trafficking
Phone : +46 20 390 000 / Website : www.nmtsverige.se

IOM Finland :
Address : Unioninkatu 13, 00130 Helsinki
Phone : +358 9 684 1150 / Website : www.iom.fi



NATIONAL EMERGENCY HOTLINE

The National Task Force against Prostitution and Trafficking (NMT) Hotline for people assisting victims of trafficking :

+46 20 390 000

Sweden's National Women's Helpline for victims of violence and their family members (24 h, call is free in Sweden, interpretation possible) :

+46 20 50 50 50

Switzerland

MAIN TRENDS AND FIGURES



- 228 victims assisted in 2017 (Yearly Report of the NGO FiZ)
- Main types of exploitation : sexual exploitation, forced labour, domestic servitude and child begging
- Main countries of origin: Hungary, Romania, Bulgaria, Nigeria, Thailand, Brazil and the Dominican Republic



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Bern

Address : P0Box216 3000 Bern 6

Phone : +41 31 350 82 11

Website : www.ch.iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Advocacy and Support for Migrant Women and Victims of Trafficking (FIZ) : specialized NGO based in Zurich (with shelters), www.fiz-info.ch, +41 44 436 90 00
- Au Coeur des Grottes : NGO based in Geneva (with shelter), www.coeur.ch, +41 22 338 24 80
- Astrée : NGO based in Lausanne (with shelter), www.astree.ch, +41 21 544 27 97
- Swiss fedpol police: <https://www.fedpol.admin.ch/fedpol/de/home/kriminalitaet/menschenhandel.html>
- Victim counseling centers : different contacts for each canton in Switzerland that can be found under : http://www.sodk.ch/fileadmin/user_upload/Fachbereiche/Opferhilfe/Adresslisten/2018.05.22_OH-Beratungsstellen.pdf or www.opferhilfe-schweiz.ch
- Trafficking.ch – Trafficked Victim Unit : www.trafficking.ch



NATIONAL EMERGENCY HOTLINE

National Hotline operated
by the NGO Act212 :

0840 212 212 (10am-6pm, Monday-Friday)

Hotline in Geneva :

0800 20 80 20 (2-6pm, Monday-Friday)

—The former Yugoslav Republic of Macedonia—

MAIN TRENDS AND FIGURES



- 2 victims officially identified by the government in 2017, 99 potential victims identified by NGOs
- Main type of exploitation : sexual exploitation
- Main countries of origin : Macedonia



CONTACT FOR ASSISTED VOLUNTARY RETURN

Office of the National Referral Mechanism,
Ministry of Labour and Social Policy
Svetlana Cvetkovska, Office Coordinator
Phone : + 389 76 456 795
Email : scvetkovska@mtsp.gov.mk

IOM Macedonia :

Address : St. Banjalucka no.4, Skopje
Phone : + 389 2 3095 477
Email : iomskopje@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Ministry of Interior , Ministry of Labour and Social Policy :
 - Coordinated assistance and protection to victims through the Office of the National Referral Mechanism
 - Center for Victims of Human Trafficking (CVHT)
- Assistance available through NGOs :
 - Association for action against violence and human trafficking "Open Gate La Strada"
 - For A Happy Childhood

NATIONAL EMERGENCY HOTLINE



- "Red Button" App – to report victims electronically

- SOS line : **+389 2 2777-070**

- from Macedonia : **088001111** (operated by NGO Open Gate – La Strada)

Ukraine

MAIN TRENDS AND FIGURES



- The police identified 349 victims in 2017. During the same period, IOM assisted 1259 potential victims of trafficking.
- Main types of exploitation : forced labour and sexual exploitation
- Ukraine is a source country for: Russian Federation, Poland, Turkey

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through governmental stakeholders, NGOs and IOs : shelter, social, psychological and medical support, legal counselling, professional training and access to employment

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Ukraine :

Tatiana Netch - Email : tnetch@iom.int

Yulia Yatsenko - Email : yyatsenko@iom.int

Phone : +380 (044) 568-50-15 (Ext. 114, 118)

Contacts for assistance to victims of trafficking:

Iryna Titarenko - Email : ititarenko@iom.int

Phone : +380 (044) 568-50-15 (ext. 306)



NATIONAL EMERGENCY HOTLINE

National Toll-Free Counter-Trafficking and Migrant Advice Hotline :

0 800 505 501

(free from landline phones on the territory of Ukraine)

527

(free for clients of Kyivstar, MTS, Lifecell on the territory of Ukraine)

+38 (0352) 523952

(from abroad)

Website : www.527.org.ua

E-mail : cmavn.ternopil@gmail.com

United Kingdom

MAIN TRENDS AND FIGURES



- 5,146 potential victims of trafficking in 2017
- Main types of exploitation : forced labour and criminal exploitation
- Main countries of origin : Albania, Viet nam and the UK

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Support and assistance to adult victims of human trafficking for a minimum of 45 days : accommodation, counselling, medical and psychological support
- Assistance is provided by the Salvation Army and 12 partner organisations (among which : the Medaille Trust, City Hearts, Migrant Help, Unseen UK) through a network of safe houses in 19 geographical locations across England and Wales.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM UK :

Website : unitedkingdom.iom.int

Home Office Voluntary Return Service :

Website : <https://www.gov.uk/return-home-voluntarily>



NATIONAL EMERGENCY HOTLINE

National Hotline :

0800 0121 700

<https://www.modernslaveryhelpline.org/>

Helpline and resource centre
run by Unseen UK

Kosovo*

MAIN TRENDS AND FIGURES



- 32 victims of trafficking identified in 2017.
During the first six months of 2018, 4 victims were identified
- Main types of exploitation : sexual exploitation and in some cases begging and forced labour
- Victims are Kosovars mainly, with a small number of victims from neighboring countries, mainly Albania



CONTACT FOR ASSISTED VOLUNTARY RETURN

Ministry of Interior :

Email : mpb.riatdhesimi4@rks-gov.net

Phone : +383 38 200 19 596

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Authorities in Kosovo have capacities in prevention, identification and protection of victims. Government, in close cooperation with police (special units for investigation of trafficking in human beings), social workers and NGOs, provides victims with safe shelters, reintegration and legal assistance. Provision of services is based on the special law for prevention, combating and protection of victims, SoPs and other relevant strategic documents.
- Cooperation Protocols have been signed with three countries in the region: Albania, Montenegro and the former Yugoslav Republic of Macedonia. These protocols foresee assistance for the victims and their voluntary return, which is organized by a specific department of the Ministry of Interior



NATIONAL EMERGENCY HOTLINE

0800 11 112

(available 24h/7 days)

Police - antitrafikimi@kosovopolice.com

* - United Nations Security Council Resolution 1244(1999).

This document was made possible with the support provided by the European Commission in the framework of the TACT project, co-funded by the Asylum, Migration and Integration Fund of the European Union (AMIF) in 2015-2016.

More information is available on <http://www.iomfrance.org/tact>.

In 2019, the directory has been updated thanks to the support of the United Kingdom Home Office in the framework of the DETECT project.

The opinions expressed herein are those of the authors and do not necessarily reflect the views of IOM, donors and partners.

Unless otherwise indicated, the figures included in the report are based on the 2018 Trafficking in Persons report published by the Department of State of the United States of America, that can be consulted on <https://www.state.gov/documents/organization/282798.pdf>.

IOM is committed to the principle that humane and orderly migration benefits migrants and society.

As an intergovernmental organization, IOM acts with its partners in the international community to: assist in meeting operational challenges of migration; advance understanding of migration issues; encourage social and economic development through migration; and work towards effective respect of the human dignity of migrants and their well-being.

PUBLISHER :

International Organization for Migration
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© 2019 International Organization for Migration (IOM)

Graphic designer : www.mathildefournier.com

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